

Professional Reference letter for Hamdy Temsah- Taxi driver and Tourist provider services

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To: Whom it may concern

Mr. Hamdy Temsah (CAR number 5768 ; Code 72 ; phone number (002) 01014610410) has been my family driver every day from February 14 to 26, 2021 while we stayed at the Hilton in Luxor with my wife and my son. His service has been impeccable each single day we used him. Such as the Hilton his standards are extremely high, his service was perfect and his performance is definitely in adequacy with the hotel perfection. We have been using him to go several times to the westbank as well as to Dandarah, and in town.

The following reasons would make Hamdy Temseh an excellent asset to the Hilton as an approved and vetted driver. Every day he has been on time, in one of the two very new vehicles. His English is great such as his knowledge of the area. We have felt very safe in light of his driving skills, as well as his communication skills. He is honest, trustworthy never tried to change his price or tried to get more money as the itinerary changed. We have experienced no stress regarding all the interactions we had with him. He has always been happy, and never complained. He was always very proactive, always available to help us especially as we travelled with a baby. His professionalism and genuine good character makes him a driver with who you feel very comfortable and enjoy every trip. As he provides tourist services, he has been capable in a short notice to source us with a good guide. He never tried to push us to buy things and was not seeking his own interest. He met all the special needs with had and has provided a service above reproach.

All of this of course with fair price, which makes him the best value.

I definitely recommend any tourist using Hamdy Temsah tourist services, and I believe that offering his taxi services to the Hilton guests will add value to Hilton exceptional variety of services.

To discuss my recommendation further, please to not hesitate to contact me.

Sincerely, Mr. Yohann Py

